

Woburn Pediatric Psychological Services

7 Alfred Street | 2nd Floor | Woburn, MA 01801

781-569-6022

BEHAVIORAL HEALTH CLIENT RIGHTS

Each client at Woburn Pediatric Psychological Services has the following legal rights as defined by Massachusetts General Laws:

Upon request, to obtain from the facility in charge of his/her care the name and specialty of any other physician responsible for his/her care, if any

To confidentiality of all records and communications to the extent provided by law

Upon request, to obtain an explanation as to the relationship, if any, of the facility with any other health care facility or educational institution insofar as said relationship relates to his/her care

To obtain, from a person designated by the facility, a copy of any rules or regulations of the facility which apply to his/her care

Upon request, to receive from a person designated by the facility, any information which the facility has available relative to financial assistance and free health care

Upon request, to inspect his/her medical records and to receive a copy thereof in accordance with Section 70 and the fee for said copy shall be determined by the rate of copying expenses and no fee will be charged if the medical records are for the purpose of supporting a claim or appeal under the Social Security Act or any other federal or state financial needs program

To refuse to be examined, observed or treated by students or any other facility staff without jeopardizing access to psychiatric, psychological, or other medical care

To refuse to serve as a research subject and to refuse any care or examination when the primary purpose is educational or informational rather than therapeutic

To privacy during medical treatment or other rendering of care within the capacity of the facility

To prompt life-saving treatment in an emergency without discrimination on account of economic status or source of payment and without delaying treatment for purpose of prior discussion of the source of payment unless such delay can be imposed without material risk to his/her mental health

To informed consent to the extent provided by law

Upon request, to receive a copy of the bill or other statement of charges submitted to any third party by the facility for the care of the client

To have reasonable requests responded to promptly and adequately within the capacity of the facility.

For female patients who are victims of rape, to receive medically and factually accurate information, composed by the commissioner of public health, regarding emergency contraception

We urge you to contact the following person if you feel any of your above rights have been compromised:

Lauren Avery, MD
Child Psychiatrist, Clinical Director
Woburn Pediatric Psychological Services